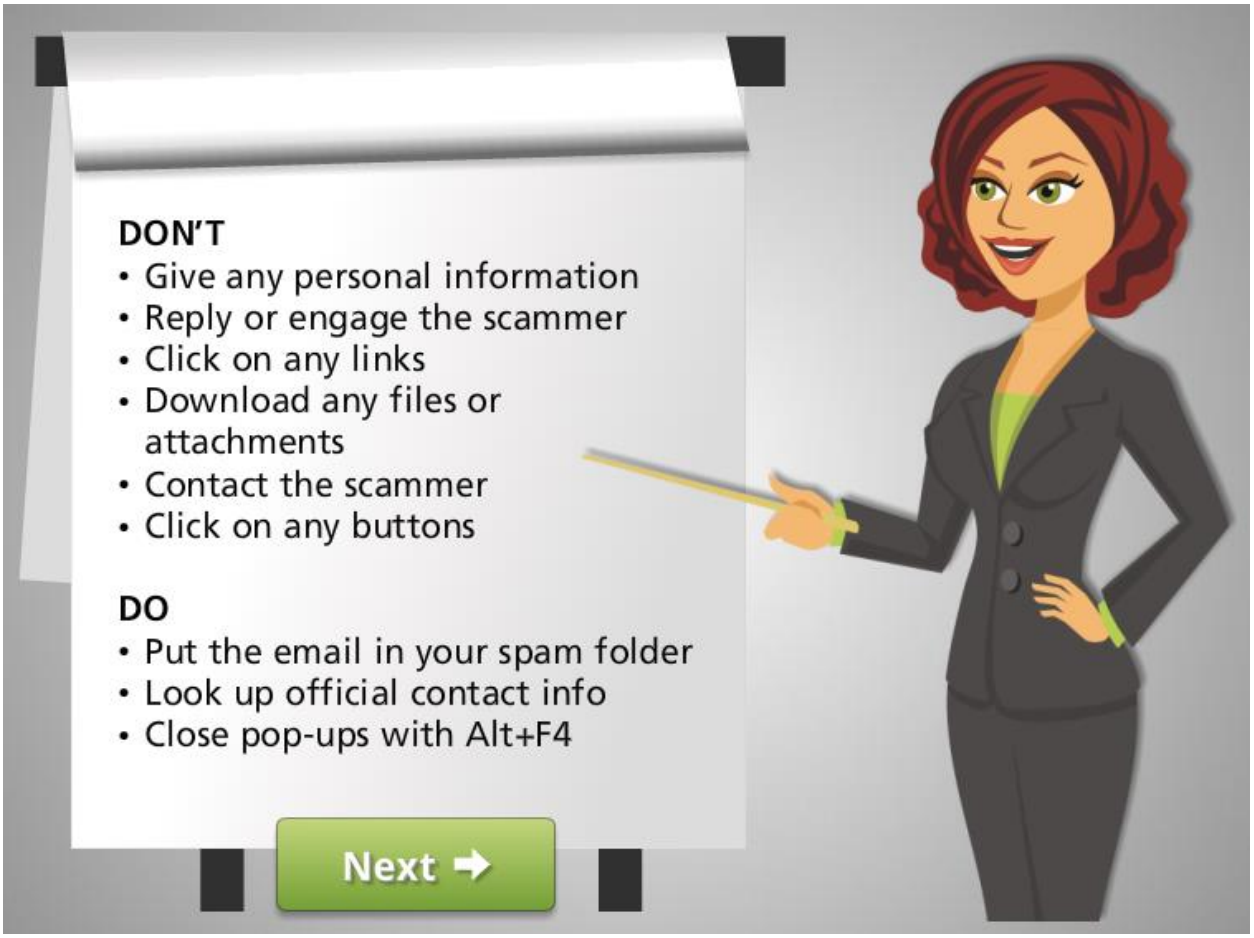
# What to Do with Scams



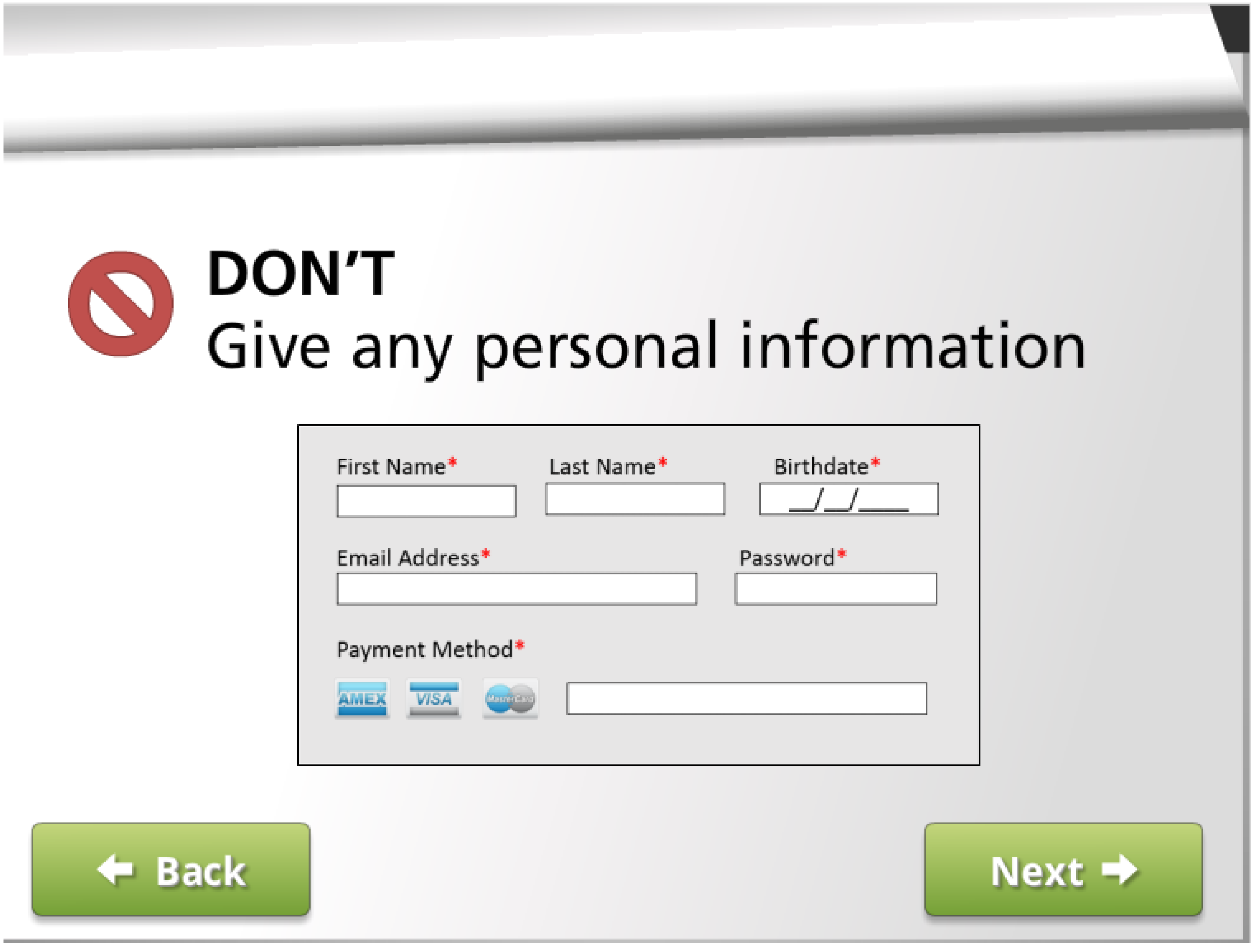
**DON'T**

- Give any personal information
- Reply or engage the scammer
- Click on any links
- Download any files or attachments
- Contact the scammer
- Click on any buttons

**DO**

- Put the email in your spam folder
- Look up official contact info
- Close pop-ups with Alt+F4

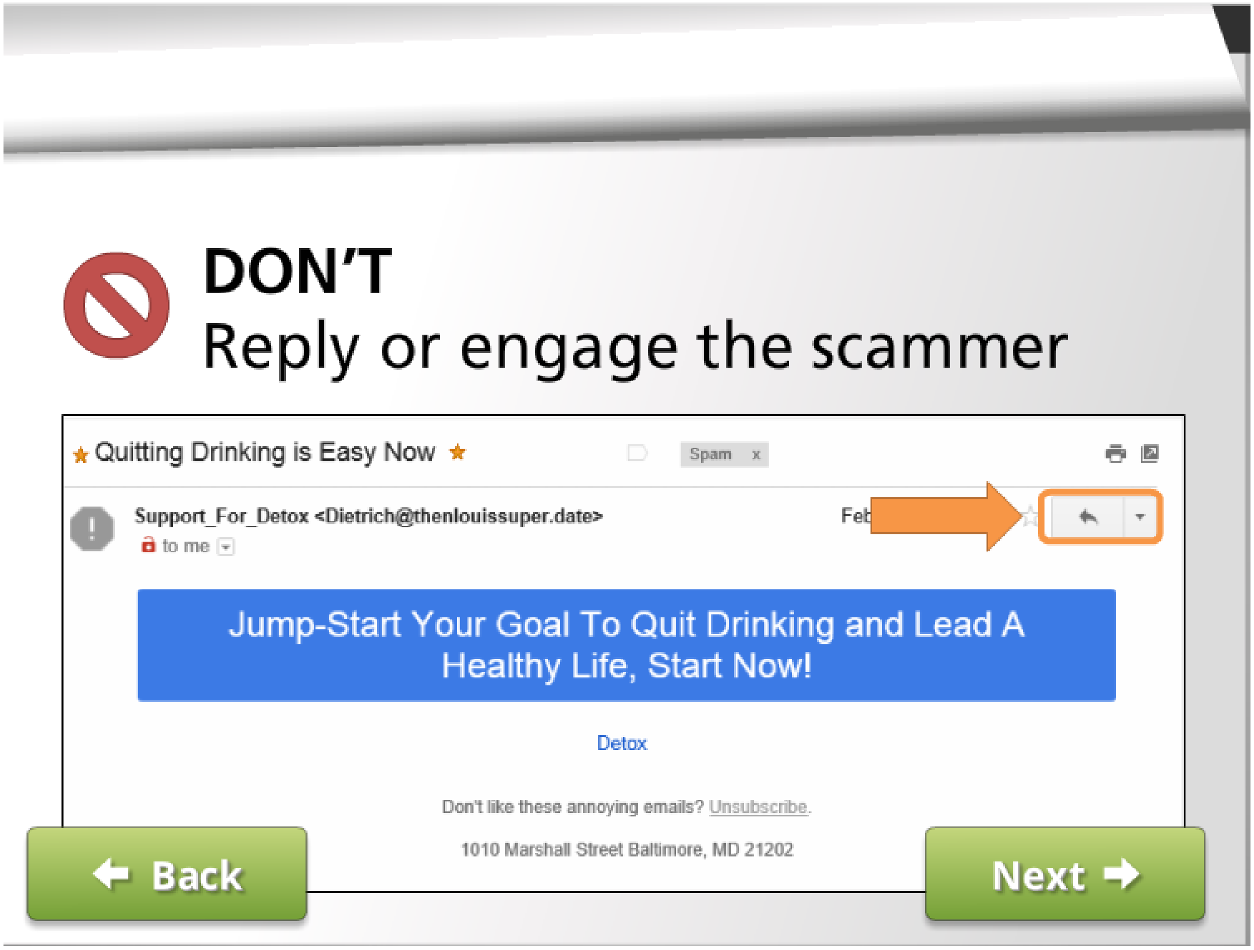
Let's look at the best course of actions to take when you encounter a scam. Here are some do's and don'ts. Use the green buttons to view each of the tips in this list.



**DON’T**
Give any personal information

| | | |
|---|---|---|
| First Name* | Last Name* | Birthdate* |
| | | __/__/____ |
| Email Address* | | Password* |
| Payment Method* | | |

Don’t give out personal information to something that could be a scam. This includes name, email address, credit card number, or password.



**DON'T**

Reply or engage the scammer

Quitting Drinking is Easy Now

Support_For_Detox <Dietrich@thenlouissuper.date>
to me

Feb

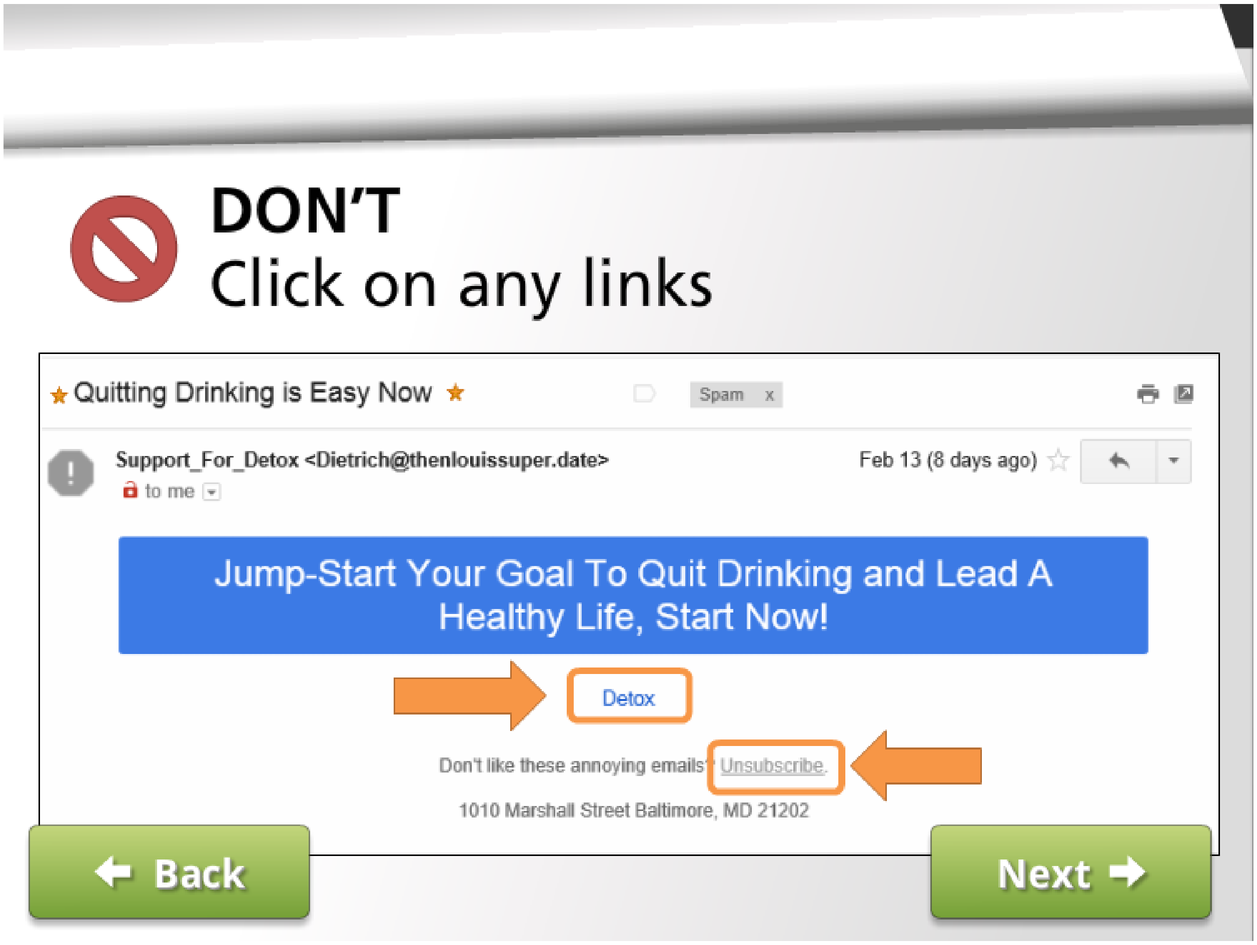
Jump-Start Your Goal To Quit Drinking and Lead A Healthy Life, Start Now!

Detox

Don't like these annoying emails? Unsubscribe.

1010 Marshall Street Baltimore, MD 21202

Don't reply or engage them. This can notify the scammer that they've reached a real person, which can result in more scam emails.



**DON'T**
Click on any links

Quitting Drinking is Easy Now

Support_For_Detox <Dietrich@thenlouissuper.date>
to me

Feb 13 (8 days ago)

Jump-Start Your Goal To Quit Drinking and Lead A Healthy Life, Start Now!

Detox

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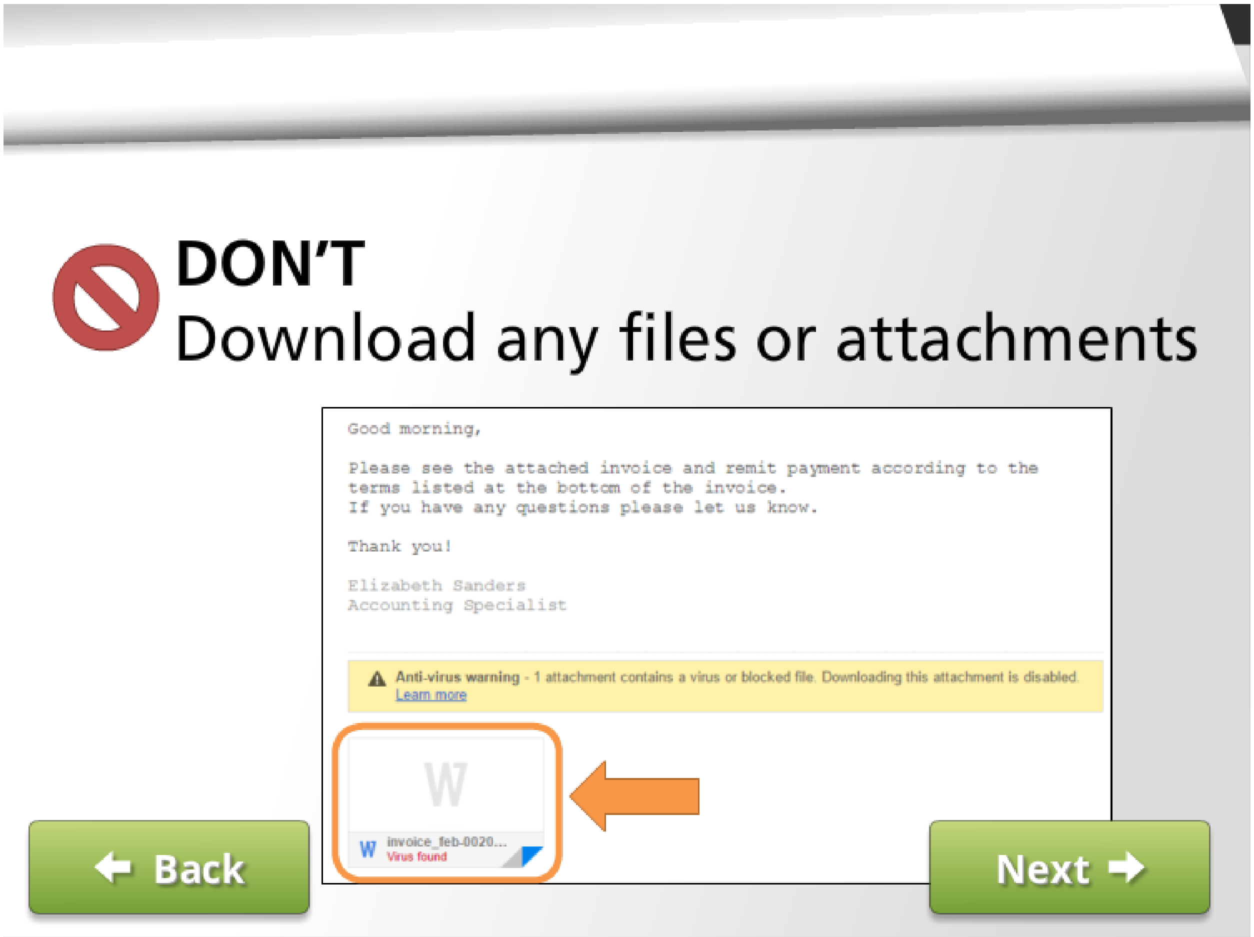
Don't click on any links in a scam email. This can take you to dangerous websites.



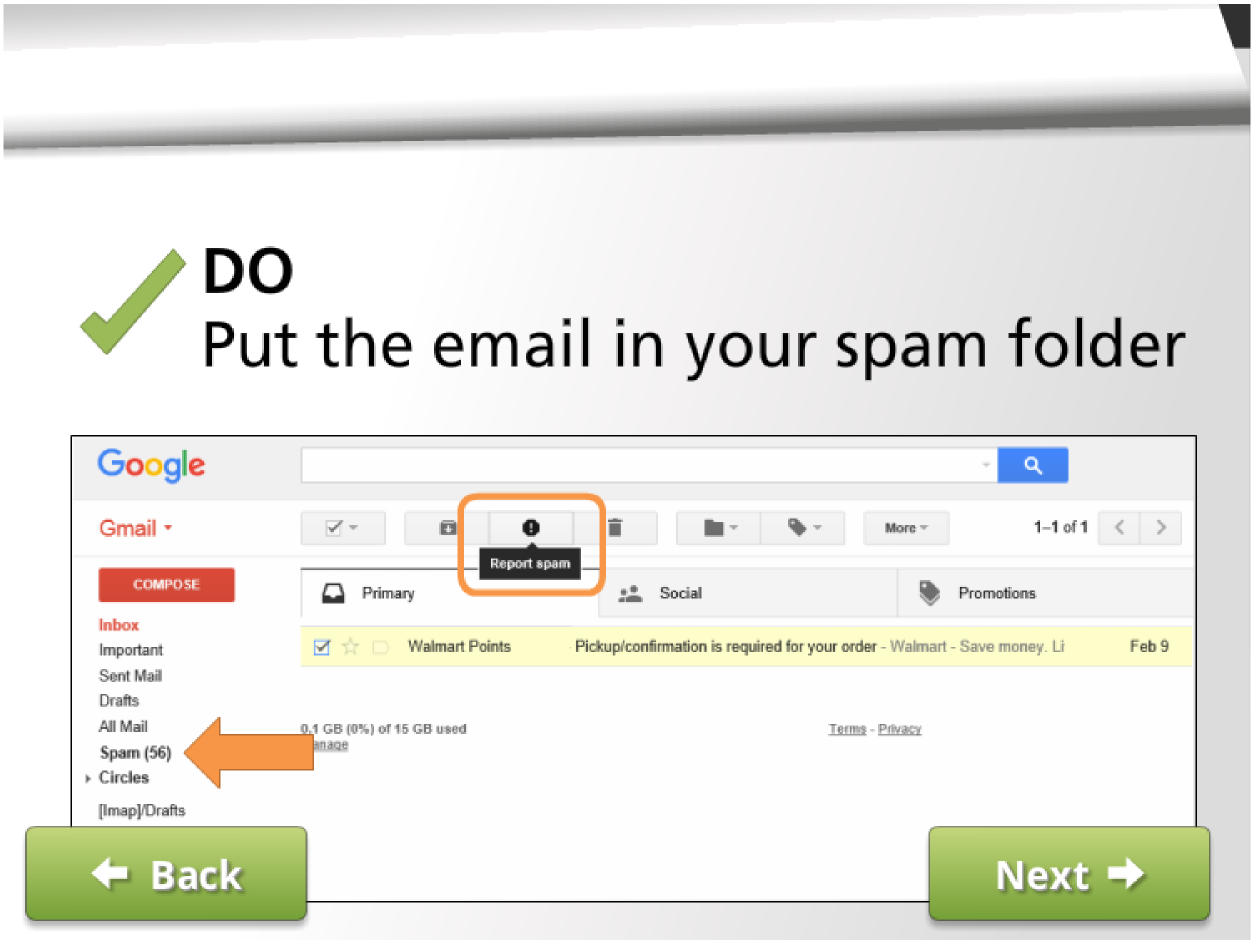
## DON'T
## Download any files or attachments

```
Good morning,

Please see the attached invoice and remit payment according to the
terms listed at the bottom of the invoice.
If you have any questions please let us know.

Thank you!

Elizabeth Sanders
Accounting Specialist
```

Anti-virus warning - 1 attachment contains a virus or blocked file. Downloading this attachment is disabled. Learn more

invoice_feb-0020...
Virus found

Don’t download any email attachments or files on an untrustworthy website. They could contain viruses or malware that harm your computer, or collect your personal information.

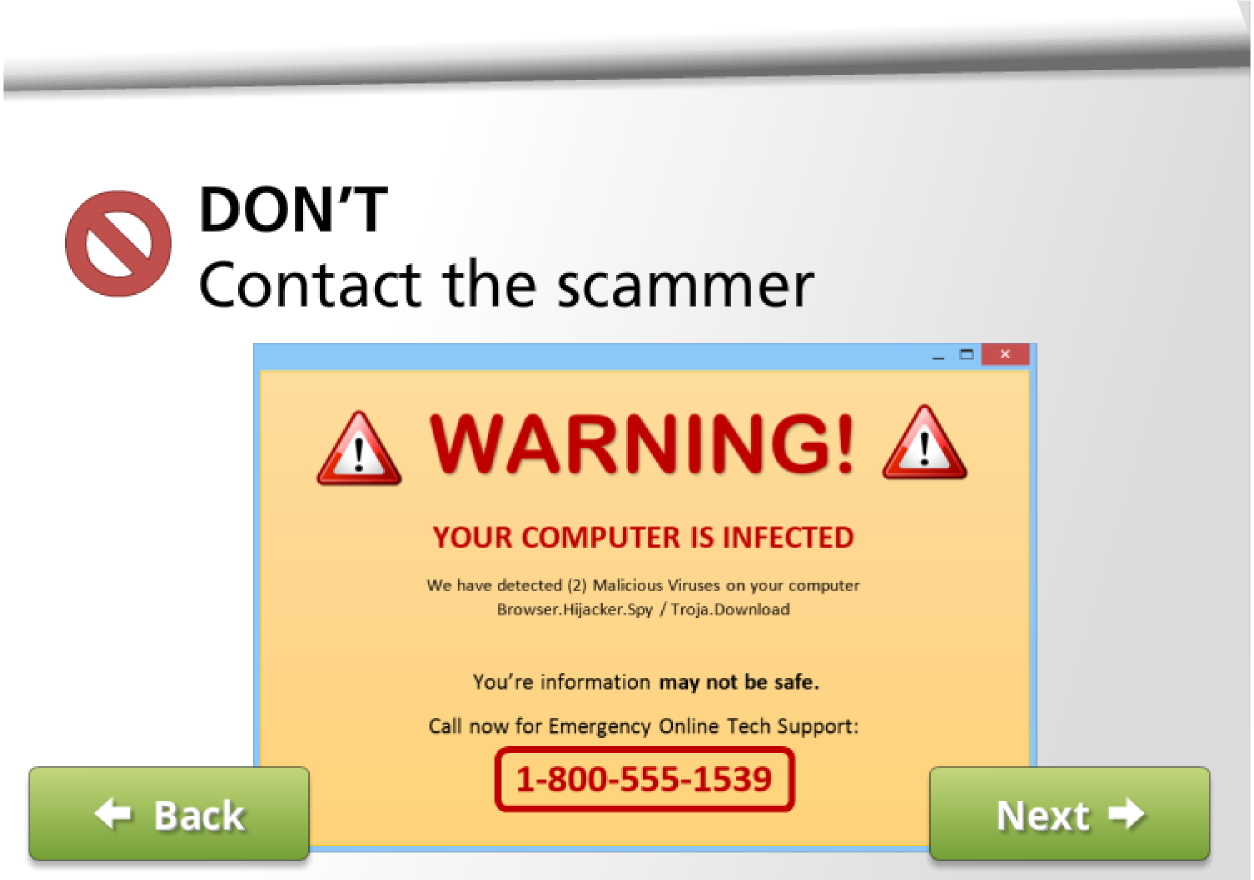


## ✓ DO

Put the email in your spam folder

Walmart Points Pickup/confirmation is required for your order - Walmart - Save money. Li Feb 9

Do put the email message in your spam folder. This will help your email provider alert other people that this is a scam.



DON’T
Contact the scammer

WARNING!

YOUR COMPUTER IS INFECTED

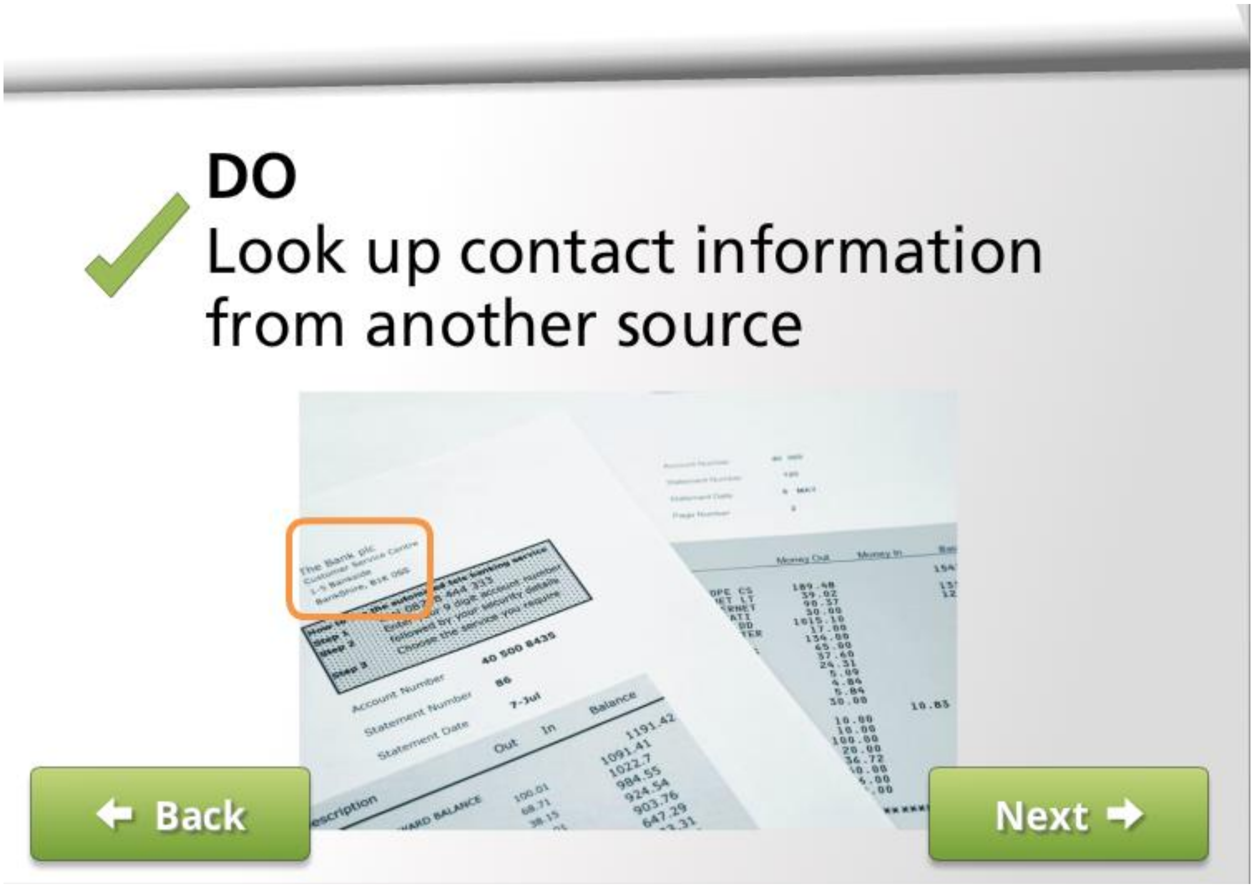
We have detected (2) Malicious Viruses on your computer
Browser.Hijacker.Spy / Troja.Download

You’re information **may not be safe.**

Call now for Emergency Online Tech Support:

1-800-555-1539

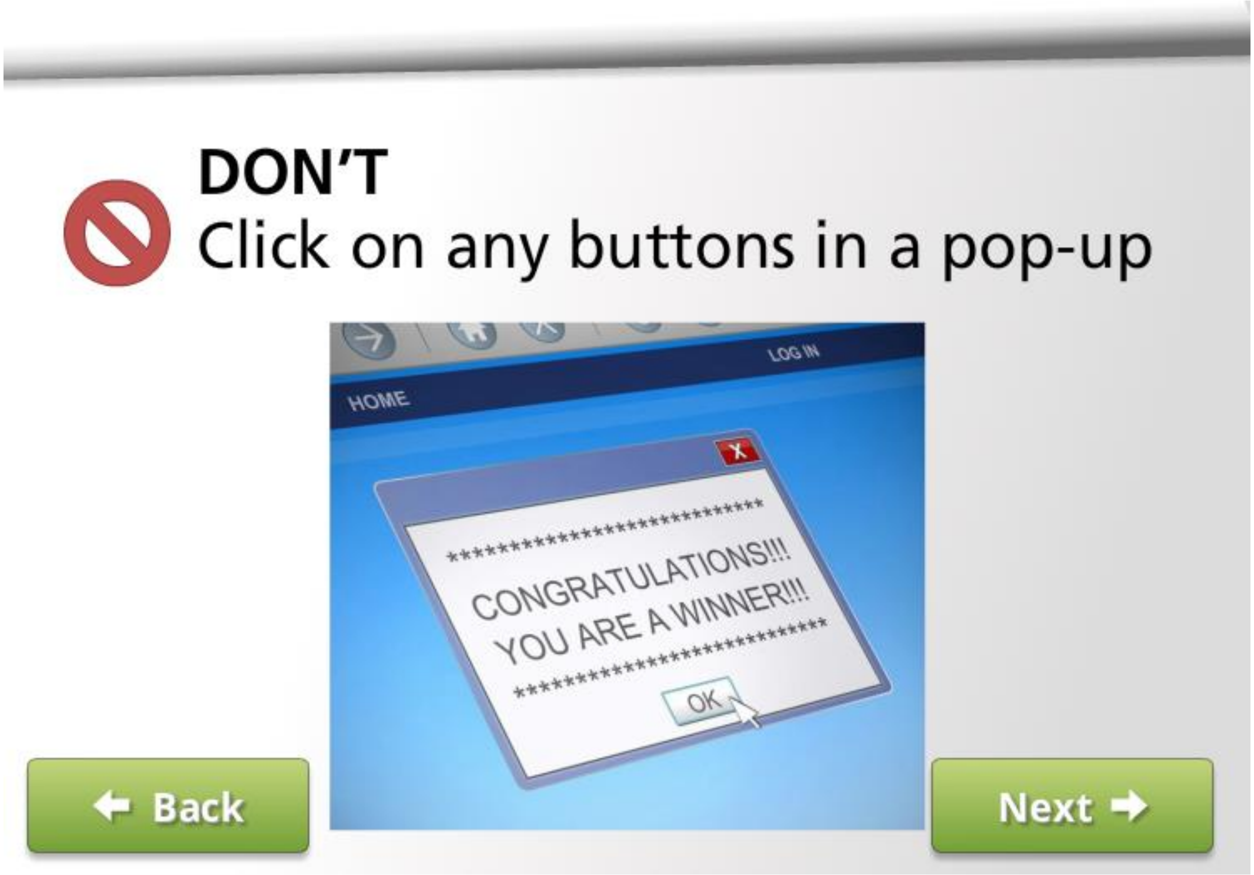
If you suspect something is a phishing scam imitating a real company you trust, don’t contact using the email or phone number they gave you.



**DO**

Look up contact information from another source

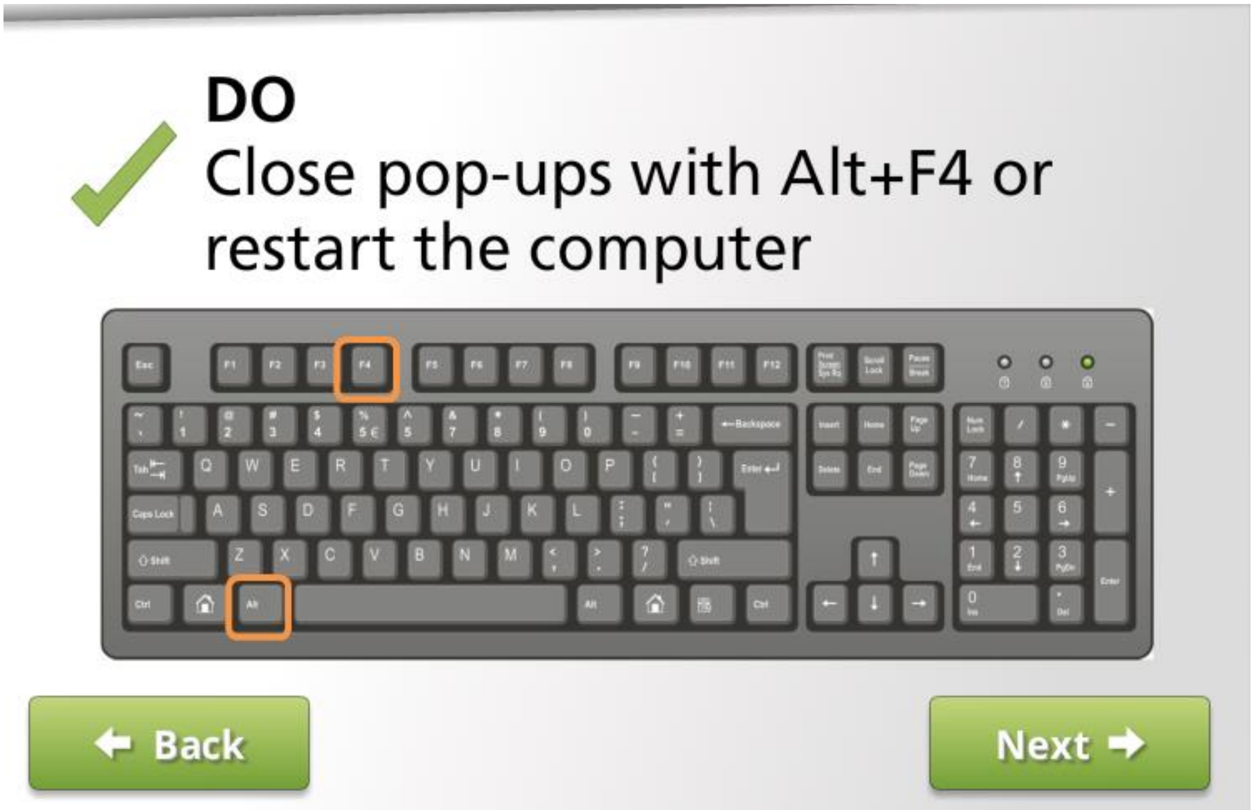
Do look up their contact information on your own, from a statement you've received in the mail or from their official website.



**DON'T**

Click on any buttons in a pop-up

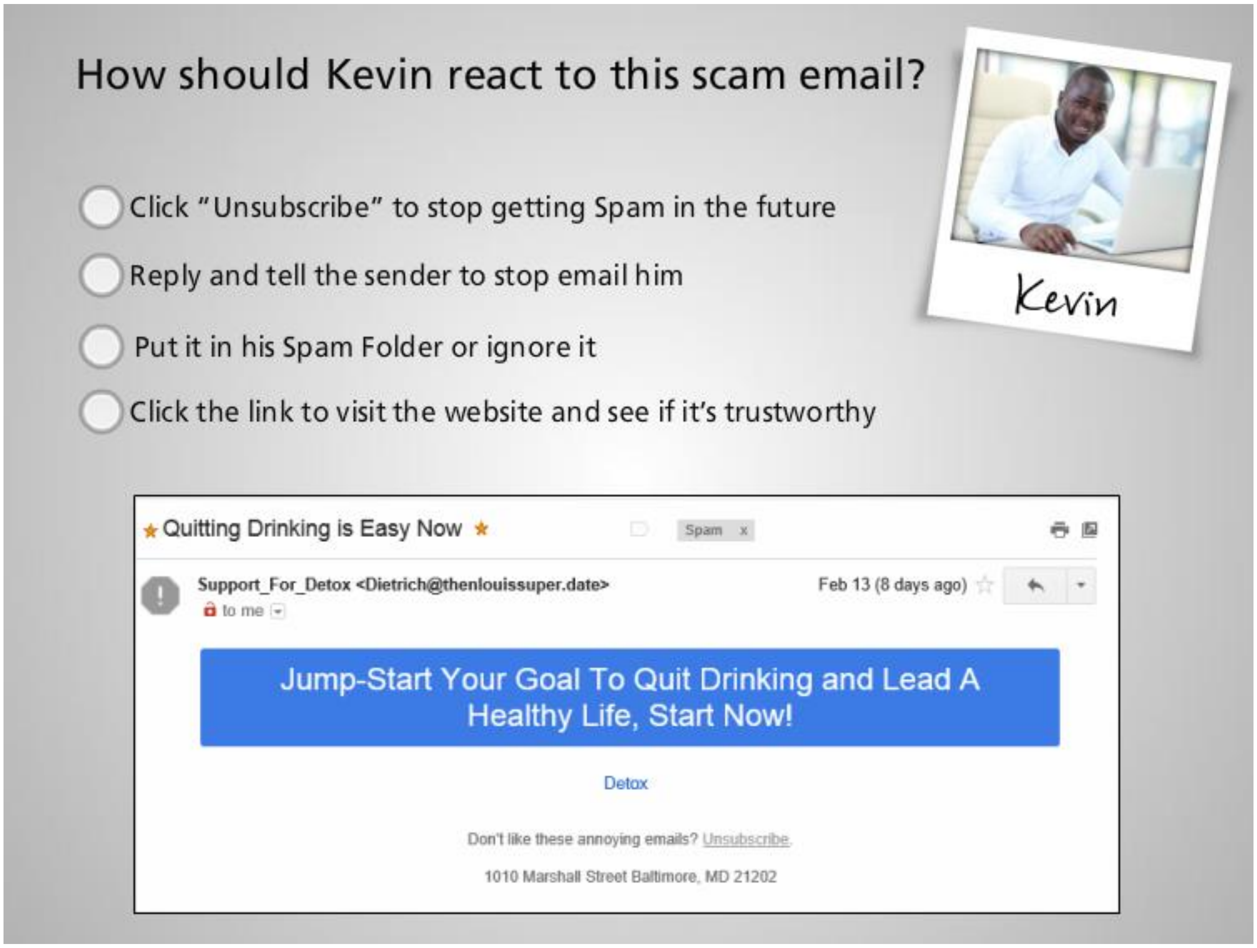
For pop-ups on a website, don't click on any buttons. Sometimes even the X will not close a scam pop up window, and may trigger more pop-ups to open instead.



DO

Close pop-ups with Alt+F4 or restart the computer

Do try using another method to close the pop up window. One way to close it is to hold down the Alt key while you press F4. This will close the window. If all else fails, restart your computer, or turn it off and back on again. This is better than being stuck inside a scam.



How should Kevin react to this scam email?

○ Click "Unsubscribe" to stop getting Spam in the future

○ Reply and tell the sender to stop email him

○ Put it in his Spam Folder or ignore it

○ Click the link to visit the website and see if it's trustworthy

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Support_For_Detox <Dietrich@thenlouissuper.date>
to me

Feb 13 (8 days ago)

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See if you can help Kevin address this scam. What is the best course of action?

1. Click "Unsubscribe" to stop getting Spam in the future
2. Reply and tell the sender to stop emailing him
3. Put it in his Spam Folder or ignore it
4. Click the link to visit the website and see if it's trustworthy

The correct answer is Put it in his Spam folder or ignore it.

Good job. Follow these tips to stay safe whenever you encounter spam.